



2023

MEMBERSHIP INFORMATION

*American Association of
Healthcare Administrative
Management (AAHAM)*

*The premiere organization
for revenue cycle professionals
and their development*

AAHAM
American Association of Healthcare
Administrative Management

*The Premier Organization for
Revenue Cycle Professionals*

Do something today that your future self will thank you for.

Healthcare revenue cycle professionals are looking for an edge.... a pathway for success to build a career, network with peers, and stay informed of cutting edge information impacting all facets of revenue cycle. Membership in AAHAM helps to achieve all of these goals.



American Association of Healthcare
Administrative Management
Providing Excellence in the
Business of Healthcare

AMERICAN
ASSOCIATION OF
HEALTHCARE
ADMINISTRATIVE
MANAGEMENT
11240 Waples Mill Road
Suite 200
Fairfax, VA 22030
Phone: 703.281.4043
Fax: 703.359.7562
www.aaham.org
info@aaaham.org

AAHAM Membership

What does it mean to be a member of AAHAM?

AAHAM is the only organization dedicated entirely to the education and professional growth of individuals throughout the entire revenue cycle. Members range from Financial Clearance to Claim Submission and Payment staff, encompassing the Financial Service continuum.

We provide education and training that can be used by healthcare entities to ensure staff are trained and knowledgeable. AAHAM education provides opportunities to improve accuracy and consistency within your revenue cycle team. AAHAM has 29 chapters across the U.S. and abroad, all offering superior education and networking on a national, state, and local level. Becoming a member provides you with the tools to deal with the serious issues facing the revenue cycle industry today. Joining AAHAM is a strategic investment in your professional career and personal growth.

Who are the members of AAHAM?

AAHAM is the leading membership organization for individuals working in the field of hospital and clinical revenue cycle industry including:

- Financial Services
- Practice/Office Management
- Access Management
- Revenue Integrity
- Compliance
- Data Analysis
- Health Information Management
- Compliance
- Consulting

Our membership includes professionals who are front line personnel, directors, administrators, managers, and executives.

"I find AAHAM valuable for the information resources made available to members. Healthcare is always evolving so it is important to keep up to date using reliable sources."
- Karen Schneider, Regional Director
Patient Financial Services

About AAHAM

AAHAM was founded in 1968 as the American Guild of Patient Account Management. AAHAM has evolved into a national membership association that represents a broad-based constituency of healthcare professionals across a wide range of facilities and professional providers of care.

AAHAM's primary goal is the development of our members' knowledge and the skills necessary to provide quality patient financial service. We offer certifications, publications, conferences and nationwide education.

AAHAM's main focus is on the education and professional development of our members through certification. The AAHAM certification structure supports individuals and organizations as they hone current skills while also supporting professional development growth within the patient financial services environment.

Development of our member's knowledge and skill necessary to provide quality patient financial service is a primary goal of our organization. Our publications, conferences, certification and networking offer numerous opportunities for increasing the skills and knowledge necessary to function effectively and competitively in today's rapidly evolving healthcare environment. AAHAM actively represents the interests of healthcare administrative management professionals through a comprehensive program of legislative and regulatory monitoring, and its participation in industry groups.

I was fortunate to join AAHAM very early in my career. It helped me to not only gain the education to support my role, but it also provided me with a sense of confidence that is necessary for every rookie! To this day, I am thankful that I found AAHAM. It has provided me with the connections necessary to be successful. I have made great friends along the way and that is one of the most rewarding benefits of AAHAM.

*- Linda M. Patry, BA, CRCE
Director, Patient Financial Services*

Benefits of Membership

■ Education

Opportunities to improve industry knowledge and skills

■ Certification

Nationally recognized certifications from technical through executive to reflect expertise and a commitment to your career

■ Publications

Quarterly publications to keep members up to date on happenings within the organization and industry

■ Advocacy

AAHAM boasts nationally recognized advocates for legislative issues that affect the healthcare industry

■ Local Chapter Involvement

AAHAM currently has opportunities for peer networking, cutting edge training, education programs and leadership development at the local level

■ Discount Program

Receive discounts on products and services



I chose to become involved with AAHAM due to the holistic approach the organization takes in simultaneously addressing all aspects of revenue cycle. As a firm believer in specialization in function without losing the big picture, I see AAHAM's approach of addressing every area along the continuum of care is vital to the success of healthcare. Educating Patient Access and Patient Financial Services, respectively "Directors of First Impressions" and "Directors of Lasting Impressions" as I like to call them, at the same time is unique to AAHAM. Providing education to both audiences fosters an understanding and continuity that creates efficiencies and a better patient experience across the board. I'm thankful to be a part of AAHAM!

*- Warren Kloter,
VP Business Development*

Education

Education is emphasized at the national and local chapter levels. Our in-person and virtual learning opportunities include nationally recognized speakers. Members earn CEUs while gaining critical skills that can have positive impact on daily operations.

Webinars

AAHAM offers frequent webinars on industry hot topics by well respected and knowledgeable speakers. AAHAM Webinars also explore the various levels of certification well as professional development and technical skills training.

AAHAM's Info Hub

As the premier professional organization in healthcare administrative management, AAHAM is constantly striving to keep its members abreast of important issues on the state and federal levels. Here at AAHAM, we strive to do more than just follow the issues and keep our membership updated. AAHAM's leadership is working hard to define who AAHAM is and where we stand on many important issues.

Annual National Institute

The Annual National Institute (ANI) is AAHAM's annual educational conference held every fall. Join hundreds of other healthcare professionals at the industry's premier educational forum for three information packed days. Gain useful information to take back and use immediately, network with your peers and visit vendors with the latest and greatest industry products and services.

Local Chapter Involvement

AAHAM has 29 chapters throughout the U.S. and abroad. Local chapters offer even more opportunities for education and peer to peer networking. Membership in a local chapter provides a unique opportunity to get involved, giveback as well as develop your leadership skills.

Social Networking

AAHAM offers peer to peer networking through LinkedIn, Twitter, Facebook, Mighty Networks, YouTube.



Certification

AAHAM's elite certification programs set the standard of excellence for Patient Financial Services and Revenue Cycle professionals. AAHAM certifications are an investment in your personal growth and your professional future. AAHAM certification gives you a powerful competitive advantage with prospective and current employers

Executive

Certified Revenue Cycle Executive (CRCE)

Professional

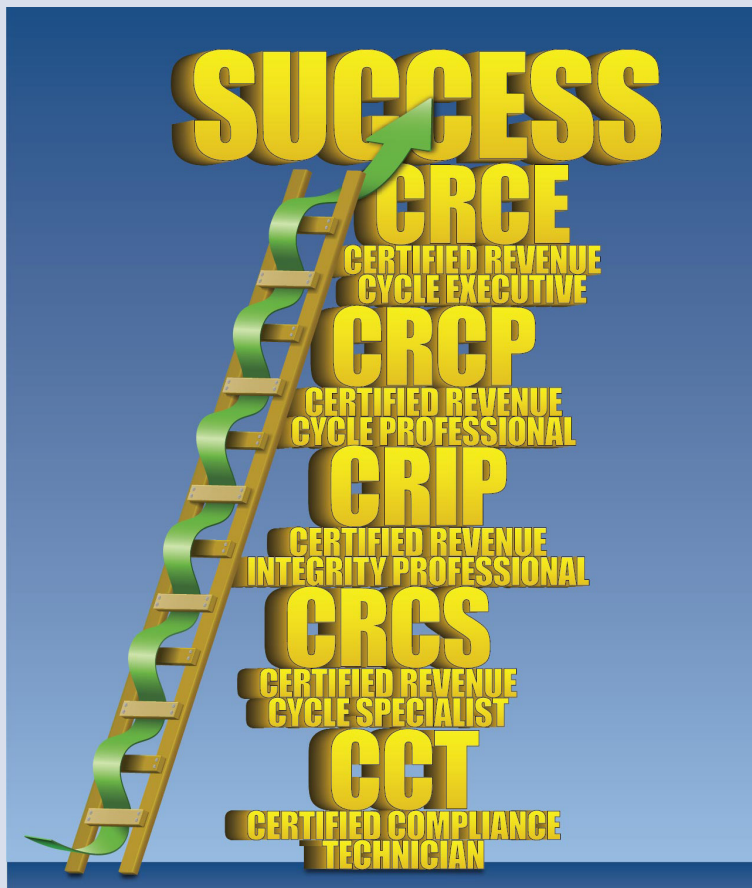
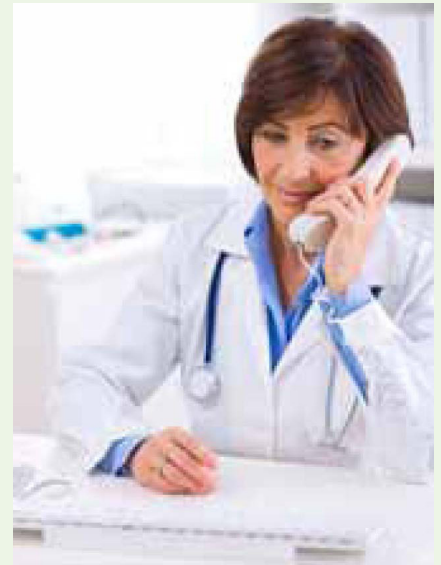
Certified Revenue Cycle Professional (CRCP)

Certified Revenue Integrity Professional (CRIP)

Technical

Certified Revenue Cycle Specialist (CRCS)

Certified Compliance Technician (CCT)



"As the director of administrative and financial systems for my facility, my CRCE professional certification from AAHAM continues to be invaluable. The credibility and respect the "CRCE" letters bring acknowledge to an audience that you understand their needs, you have walked in their shoes and you know their pains. I've been a CRCE since 1989 and consider it more important in our business than my college degree."

*- David J. Vickers, CRCE,
Director, Administrative
and Financial Systems*

Discounts on Products & Services

AAHAM members receive substantial discounts on various programs and products including:

- AAHAM Annual National Institute (ANI)
- AAHAM Legislative Day
- Educational Webinars
- Training and Study Manuals

Membership in our customized affinity program with discounts on:

- Alamo Rental Cars
- OfficeMax
- TSYS Merchant Solutions
- Hewlett Packard
- Lenovo
- InterCall
- 1-800-Flowers
- UPS

"AAHAM has been proven to be instrumental in my career. It provides one stop shopping for networking, info sharing, and the latest updates. I can always count on AAHAM to point me in the direction I need to be headed in."

*- Victoria Di Tomaso, CRCE
System Director, Central Business Office*

Publications

AAHAM publications provide members with the latest information on AAHAM and industry happenings. AAHAM publications include:

The Journal of Healthcare Administrative Management

The Journal gets high marks for keeping members updated on the latest patient financial services issues, industry changes and offers real world solutions to the challenges you face every day at your job. The Journal is filled with timely articles written by industry experts and distributed four times a year; Winter, Spring, Summer, and Fall. All issues are also available to be downloaded from the AAHAM's Member's Only section of the website.

Legislative Currents

Legislative Currents keeps members up to date on legislation and events impacting the industry.

This bi-weekly email newsletter is filled with information on the latest legislative issues affecting the patient financial services industry.

National News

National News keeps members informed monthly on late breaking news and upcoming deadlines at the National AAHAM level.

eNewswatch

eNewswatch features relevant, timely articles collected from today's headlines. Distributed weekly, eNewswatch is the go-to resource for industry news.

Affinity Program Membership Discount Partners



Advocacy

AAHAM boasts nationally recognized advocates including a professional lobbyist, for legislative issues that affect the healthcare industry. AAHAM's bimonthly, newsletter, Legislative Currents keeps members up to date on the latest legislation and events affecting our industry. AAHAM holds an annual Legislative Day every spring to bring you face-to-face with the decision-makers in Washington who determine the outcome of our industry's top legislative priorities. We encourage all members to attend to represent your facility, your state and your industry at the one political event that can directly impact your bottom-line.



Website Access

Members Only Access

As a member you receive access to the "Members Only" section of the AAHAM website at www.aaham.org. Enjoy a wealth of information, resources and individualized services available 24 hours, 7 days a week, including:

- AAHAM Journal
- Membership Directory
- Calendar of Events

Join **AAHAM** Today!

Join AAHAM today and invest in your future. Enjoy the lasting benefits of membership in the only national association dedicated exclusively to fulfilling the needs of patient financial services professionals.

For more information please contact:

AAHAM National Headquarters
11240 Waples Mill Road, Suite 200
Fairfax, VA 22030
703.281.4043 X 4
e-mail: moayad@aaham.org

Membership Types and Fees

AAHAM membership is on an individual, not institutional or corporate basis, and is non-transferable.

- **National Membership** - The fee to become a National member is \$209.
- **Full Time Student Membership** - Students taking at least 12 credit hours per semester can join for free. Student members receive the benefits of membership with the exception of voting, eligibility for professional or executive levels of certification, and cannot be a proxy for a Chapter President.
- **Part Time Student Membership** - The part time student membership fee is \$50. To qualify for the part time student membership you must currently be taking between 6-11 credit hours per semester and submit proof with this application. Student members receive the benefits of membership with the exception of voting, eligibility for executive certification, and cannot be a proxy for a Chapter President at any national board meetings.
- **Retired Membership** - There is no fee for retired members. To qualify for retired membership, an individual must be a National AAHAM member who has retired from healthcare. Retired members receive benefits of membership with the exception of voting.

AAHAM offers payment plans to help ease the dues burden. Please contact the AAHAM National Office if you would like more information.

"When issues arise that impact the industry, I need to be on top of them. There have been so many significant challenges to the healthcare industry over the past 25 years; AAHAM has provided its members tremendous education and training on almost every challenge they might face. AAHAM has been a tremendous benefit to me both professionally and personally. I have made countless lifelong friends through my participation in the organization."

- Paul Fitzpatrick, CRCP, Vice President Business Development

AAHAM Discount Programs

AAHAM members receive discounts on AAHAM publications, programs and products. AAHAM also offers a generous scholarship program for members and children of members for financial assistance in meeting educational goals. Discount programs include:

Aflac

Aflac and ASSN have teamed up to provide an extensive array of supplemental insurance policies designed to provide cash benefits to employees if they ever become injured or sick. All with no direct cost to your company.

Visit: www.ememberbenefits.com/ASSN



Alamo Car Rental

Alamo offers AAHAM members unlimited mileage and year-round discounts of up to 10% off Alamo's already great rates in more than 700 locations across the globe, making Alamo Country anywhere the road will take you. Book with your travel agent or Alamo*. Be sure to request I.D. Number 706768 and Rate Code BY (A1 for weekend rentals) at the time of reservation. To take advantage of these benefits, contact your travel agent or call 800.354.2322.

Be sure to request Rate Code BY and Assoc. ID 706768 whenever you have a car rental need. Or visit the following website: http://www.alamo.com/HotDeals/Template.asp?msg=association_membership



Carington Web

As rising healthcare costs result in higher deductibles, premiums and out-of-pocket costs, many companies and employees are looking for ways to lower their health care expenses. Our partnership with Carington International helps members save money on health expenses, with pre-negotiated discounts on dental and vision care. To learn more or enroll in your benefits anytime, visit: eMemberBenefits.com/ASSN

*Discounts not available in VT or WA.



Congressional Federal Credit Union

AAHAM members are eligible to join Congressional Federal Credit Union (CFCU). CFCU is a full service financial institution, based in Washington, D.C. They serve the U.S. House of Representatives and select groups such as AAHAM. They offer free checking, great rates on loans, investments, financial planning, insurance, and many other services. You may take advantage of Congressional Federal Credit Union's services no matter where you live.

Contact 703.934.8300, 800.491.2328, or visit the website at www.CongressionalFCU.org to request an application package. Once you join Congressional, you are a member for life. In fact, once you join, your family is also eligible to join.



1-800-flowers.com

AAHAM members receive a 10% discount on your purchase. 1-800-FLOWERS.COM offers an impressive range of beautiful flowers and thoughtful gifts for every budget. Contact www.1800FLOWERS.COM and enter code "AAHAM" under special offers during checkout or call 1-800-FLOWERS* (1-800-356-9377) and mention promotion code "AAHAM".



OfficeMax

AAHAM has teamed up with OfficeMax® to introduce the OfficeMax Partner AdvantageSM program. As a member of AAHAM, you will enjoy substantial savings from 31% to 88% off of manufacturers' list price on your most frequently purchased items. You will also receive a



OfficeMax®

5% discount on over 12,000 products in our net priced catalog (excludes all paper products) in addition to discounts on certain ImPress® print and document services. Start saving today on office supplies, furniture, technology and printing services.

Online: www.officemaxsolutions.com

Username: 0728000w Password: omaxadvantage1

Phone: 800.248.6343

Hewlett Packard

AAHAM members can enjoy special pricing on HP business products, including printers, notebooks, desktops, tablets, servers, storage, networking and much more. Plus, get FREE U.S. ground shipping. If you have questions or would like to order by phone, call 1-888-202-4465 and mention code HPMS3. To shop online, visit www.hp.com/go/HPMS3



True Car

Take the stress and anxiety out of your next new or used car purchase with [ASSN]'s new partnership with TRUEcar! Up-front pricing and advanced market reviews give you peace of mind without the anxiety-inducing experience of haggling with dealers. With TrueCar, you don't need to be an expert to be an expert. Visit <URL> to learn more. Visit www.aaham.org to learn more.



TSYS Merchant Solutions

With this exclusive, members-only program serving merchants for over 55 years TSYS Merchant Solutions offers a payment processing program tailored to your business needs.

With this program you will receive:

- Negotiated member-only rates
- Qualified service representatives available 24 hours a day
- An account management team
- Free online reporting

TSYS Merchant Solutions is a top 10 acquirer with more than 55 years experience delivering unparalleled customer service and end-to-end payment solutions to businesses.

Learn More: Call 888-749-7860 or visit www.tsysmerchantsolutions.com/assoc/gen today to see how much you can save.



UPS® Savings Program Ship and Save with UPS®

Let AAHAM improve your bottom line with some of the most competitive rates available on shipping services with UPS®. Save up to 34% on a broad portfolio of services, including air, international and ground services. Plus, savings begin at 70% on UPS Freight® shipments over 150 lbs. UPS understands how important reliability, speed and cost are to meeting your business goals and your customers' needs. Put the power of logistics to work for you. To enroll and start saving today, visit savewithups.com/aaham or call 1-800-MEMBERS (1-800-636-2377), M-F, 8 a.m. – 6 p.m.



Wyndham

Whether you're looking for an upscale hotel, an all-inclusive resort or something along the way, AAHAM's partnership with Wyndham Group Hotels has just the right hotel for you... and at the right price. With over 7,600 properties in 70 different countries, you're sure to find the perfect get-away spot for your next adventure! Members receive up to 20% off the "Best Available Rate," with easy booking online or via our special member benefits hotline. Learn More Here (eMemberBenefits.com/ASSN)





2023 National Membership Application

Please Return to:

AAHAM Membership Department
11240 Waples Mill Road, Suite 200
Fairfax, VA 22030
Fax: 703.359.7562
Email: info@aaham.org

Name _____		Title _____	
Employer Name _____		Email Address _____	
Address ☐ Work _____			
City _____	State _____	Zip _____	Country _____
Work Phone _____	Cell Phone _____	Secondary Email Address _____	Local Chapter _____
Address ☐ Home _____			
City _____	State _____	Zip _____	Country _____

Membership Categories and Rates

* Local chapter dues may vary

NATIONAL MEMBERSHIP - The fee to become a National AAHAM member is \$209. If you join in July, the dues are \$160 for the rest of the current year. If you join between August 1st and November 30th, the fee is \$250 for the rest of the current year and all of the following year.

We also offer payment plans to help ease the dues burden. Please contact the AAHAM National Office if you would like more information.

FULL TIME STUDENT MEMBERSHIP - Students taking at least 12 credit hours per semester can join for free. You must submit proof of your full time status with this application. Student members receive the benefits of membership with the exception of voting, eligibility for professional or executive levels of certification, and cannot be a proxy for a chapter president at any national board meetings. If you are applying as a **Full Time Student Member**, please click here to join online.

PART TIME STUDENT MEMBERSHIP - The part time student membership fee is \$50. If you join in July, the dues are \$35 for the rest of the current year. If you join between August 1st and November 30th, the fee is \$65 for the rest of the current year and all of the following year. **To qualify for the part time student membership you must currently be taking between 6-11 credit hours per semester and submit proof with this application.** Student members receive all the benefits of membership with the exception of voting, eligibility for executive and

AAHAM would like your consent to contact you through your cell phone in order to provide you with updates, notifications, and other information pertinent to your membership.

☐ I hereby expressly grant my consent to AAHAM to contact me through the cell phone number provided herein.

You may subsequently withdraw this consent by contacting:
AAHAM Membership Department
11240 Waples Mill Road, Suite 200, Fairfax, VA 22030
Phone: (703) 281-4043 Email: moayad@aaham.org

☐ I do not grant consent to AAHAM to contact me through my cell phone.

If referred by AAHAM member, please give their name: _____

Payment Method:

☐ Check/Money Order (Make Payable to AAHAM)

☐ Amex ☐ Visa ☐ MasterCard

Card Number: _____

Exp: _____ CVV2 Code: _____

Name as it appears on card: _____

Signature: _____

Billing Address for Credit Card: _____

PAYMENT TOTAL

NATIONAL DUES: _____

LOCAL DUES: _____

TOTAL ENCLOSED: _____

Please allow two weeks for processing after your application is received at the national office. Dues are not tax deductible as a charitable contribution, but may be as a business expense. Approximately 4% of your annual dues are used for lobbying activities and are non-deductible.

Please note: AAHAM's membership year is from January to December, it is not anniversary based. Membership is on an individual, not institutional, basis and is non-transferable.



Local Chapters

AAHAM has 29 chapters throughout the US and India. Local chapters offer you more opportunities for education and networking, and offer both in-person and webinar educational opportunities. In addition, local chapters offer a great opportunity to obtain an industry-leading healthcare certification which provides exceptional value to students when seeking employment in the healthcare field. Please see the listing of local chapters below to help you decide which chapter you should belong to along with your national membership.

Name of Chapter	Geographic Location	Chapter Dues
Nebraska Aksarben #01	Nebraska	\$0.00
Florida Sunshine #03	Florida	\$40.00
Carolina #04	North & South Carolina	\$30.00
Minnesota Gopher #06	Minnesota	\$40.00
Iowa Hawkeye #07	Iowa	\$0.00
Missouri Hawthorn #08	Missouri	\$45.00
Illinois #09	Illinois	\$30.00
Washington Inland Empire #10	Washington State, East of the Mountains	\$0.00
Pennsylvania Keystone #11	Central Pennsylvania	\$25.00
Maryland #13	Maryland	\$30.00
Utah MountainWest #14	Utah	\$30.00
New Jersey #16	New Jersey	\$40.00
Ohio Western Reserve #18	Ohio	\$0.00
Colorado Rocky Mountain #21	Colorado	\$30.00
Maine Pine Tree #22	Maine	\$25.00
North/South Dakota Rushmore #23	North & South Dakota	\$0.00
Western Region #26	Arizona and California	\$0.00
Virginia #27	Virginia	\$30.00
Philadelphia #29	Philadelphia, Pennsylvania	\$35.00
Georgia #33	Georgia	\$45.00
Connecticut #34	Connecticut	\$35.00
Pennsylvania Three Rivers #37	Pittsburgh, Pennsylvania	\$30.00
Texas Bluebonnet #40	Texas	\$50.00
Indiana #42	Indiana	\$25.00
Wisconsin #44	Wisconsin	\$30.00
Chennai #49	Chennai, India	\$0.00
Tennessee Music City #53	Tennessee	\$0.00
Vermont & New Hampshire	Vermont & New Hampshire	\$25.00
Twin States #56		
Massachusetts #57	Massachusetts	\$85.00

Please Check the Appropriate Codes in Each Category Below

Years in Healthcare:

☐ 0-5 ☐ 6-10 ☐ 11-20 ☐ 21-25 ☐ 25+

Certification:

☐ CHAM (NAHAM) ☐ CHFP (HFMA)

☐ FHFMA (HFMA) ☐ CHCS (ACA)

☐ Other (please list)

Employer Type:

☐ Billing

☐ Collection Agency

☐ Consulting

☐ Law Firm

☐ Outsourcing

☐ Provider

☐ Software/IT

☐ Vendor/Corporate Partner

☐ Other (please list)

Position:

☐ CFO

☐ Consultant

☐ Director

☐ Executive Director

☐ Vice President

☐ Manager

☐ Patient Access Representative

☐ Partner, Principal, Owner

☐ PFS Representative

☐ Supervisor/Coordinator

☐ Other (please list)

Please allow two weeks for processing after your application is received at the national office. Dues are not tax deductible as a charitable contribution, but may be as a business expense. Approximately 4% of your annual dues are used for lobbying activities and are non-deductible.

Please note: AAHAM's membership year is from January to December, it is not anniversary based. Membership is on an individual, not institutional, basis and is non-transferable.

**Please Return to:**

AAHAM Membership Department
11240 Waples Mill Road, Suite 200
Fairfax, VA 22030
Fax: 703.359.7562
Email: info@aaham.org

2023 Full Time Student Membership Application

Name _____ Title _____

University Name _____ Email Address _____

Current Address _____

City _____ State _____ Zip _____ Country _____

Cell Phone _____ Major _____ Anticipated Graduation Date _____ Hours Taken This Semester _____

Permanent Address ☐ _____

City _____ State _____ Zip _____ Country _____

Acceptable forms of proof of student status are:

- Current class schedule
- A signed statement for student faculty on college letterhead stating you are enrolled as a full time student taking at least 12 credit hours per semester. Please make sure to include email/phone number of professor signing the statement.

If referred by AAHAM member, please give their name: _____

AAHAM would like your consent to contact you through your cell phone in order to provide you with updates, notifications, and other information pertinent to your membership.

☐ I hereby expressly grant my consent to AAHAM to contact me through the cell phone number provided herein.

You may subsequently withdraw this consent by contacting:
AAHAM Membership Department
11240 Waples Mill Road, Suite 200, Fairfax, VA 22030
Phone: (703) 281-4043 Email: moayad@aaham.org

☐ I do not grant consent to AAHAM to contact me through my cell phone.

Local Chapter Membership:

AAHAM has 29 local chapters throughout the US and India. Local chapters offer more opportunities for education and networking, and offer both in person and webinar educational opportunities. In addition, local chapters offer a great opportunity to obtain an industry leading healthcare certification which provides exceptional value to students when seeking employment in the healthcare field.

Upon receiving your full time student membership application, your local chapter will contact you to notify you of how to become involved in your local professional chapter.

Please allow two weeks for processing after your application is received at the national office. Dues are not tax deductible as a charitable contribution, but may be as a business expense. Approximately 4% of your annual dues are used for lobbying activities and are non-deductible.

Please note: AAHAM's membership year is from January to December, it is not anniversary based. Membership is on an individual, not institutional, basis and is non-transferable.

AAHAM Directory

Staff

Executive Director
Sharon R. Galler, CMP
703.281.4043 x 5
sharon@aaham.org

Operations Director
Moayad Zahralddin
703.281.4043 x 4
moayad@aaham.org

Certification Director
Matthew Hundley
703.281.4043 x 3
matthew@aaham.org

Conference Manager
Derek Jenks
703.281.4043 x 1
derek@aaham.org

CEU/Certification Manager
Kristen Reamy
703.281.4043 x 2
kristen@aaham.org

Executive Committee

National President
Lori Sickelbaugh, CRCE
910.715.3488
lsickelbaugh@firsthealth.org

Chair of the Board
John Currier, CRCE
309.838.1133
johncurrier55@gmail.com

National First Vice President
Lisa Laudeman, CRCE
717.782.4783
llaudemanejones@ppimhs.org

National Second Vice President
Erin Miskelly, CRCE, CCT
443.472.4975
emiskelly@aurora-healthcare.com

National Treasurer
Catherine (Kate) Clark, CPC, CRCE, CRIP
410.979.1624
cclark@mosaichcs.com

National Secretary
Steven Honeywell, MBA, CRCE
215.762.0789
steven.honeywell@pennmedicine.upenn.edu

Legal Counsel
Richard Lovich
818.559.4477
rlovich@sacfirm.com



"AAHAM has been an integral part of my 40+ years as a Revenue Cycle Professional. AAHAM's education, certification and networking continues to play a major role in my professional development and career success. AAHAM also provided me the opportunity to develop lifelong relationships with colleagues throughout the country. Opportunities don't happen. We create them. Through AAHAM membership, your opportunities are endless."

- Lisa Laudeman, CRCE
*Manager Patient Financial Services
Pennsylvania Psychiatric Institute
AAHAM First Vice President*

AAHAM MISSION STATEMENT

*To Provide Education,
Certification, Networking,
and Advocacy for
Healthcare Revenue
Cycle Professionals*



*Providing Excellence in
The Business of Healthcare*

11240 Waples Mill Rd., Suite 200
Fairfax, VA 22030
Phone: 703.281.4043
Fax: 703.359.7562
www.aaham.org

